

Warranty and Service Information

The ISS Support Promise ISS offers technical support via phone and email at no extra charge for the life of all its products.

General Warranty

Information Station Specialists, Inc., warrants its products against defects in workmanship for one year from the date products are placed into service. Defective components may be returned prepaid to ISS for repair or replacement at no charge during the one-year warranty period. Damage that occurs after delivery, such as, from lightning or other physical, electrical/digital sources, including improper use or abuse, is not covered by this warranty. The warranty is void should the configuration of components, hardware or software, including the total system, be modified (or modified with respect to the operating environment) subsequent to delivery.

This warranty is not valid if the radio station's transmitting antenna is installed on, or within 50 feet of other electronic systems and associated wiring and/or the building that contains the radio station's electronics. This exception does not apply to isolated-style installations in which a cabinet containing electronic equipment is installed on or in the immediate proximity of the antenna support pole; nor does it apply to portable systems, such as RoadRunnR or RadioSTAT or unlicensed stations such as InfOspot.

This is the full and complete warranty for products and services. ISS assumes no obligation or liability for additions or modifications to the above warranty unless made in writing and signed by an officer of Information Station Specialists, Inc. ISS supplies this warranty in lieu of all other warranties expressed or implied, including warranties of fitness of the product(s) for a particular purpose. In no event shall Information Station Specialists be liable for incidental or consequential damage to the full extent that might be disclaimed by law.

Certain personal computer components, peripherals and software might have warranties that exceed the one-year ISS warranty and might begin on the date of sale: e.g.: Dell brand computer hardware has a three-year onsite warranty with next-day service.

The ISS general warranty may be extended beyond one year for an annual charge.